

Your new ID card has arrived!

Thank you for choosing Aetna for your health care coverage. Enclosed is your medical ID card(s).*

New look

You may notice a change in our logo. Vibrant and flexible, it's a sign of our new outlook. It shows our passion for helping you feel confident about your health care decisions and making it easier for you to live healthier. For more information about this change, go to **www.aetna.com** and enter "Aetna story" in the search box.

Our new ID card is also more earth friendly. It is as sturdy as previous cards. But once it's thrown away and in the landfill, the plastic card will break down in less than five years without leaving toxins. What's left behind can easily be worked into the soil or water.

Choosing a primary care doctor

Important! Your plan does **not** require you to choose a primary care physician (PCP). But it's still a good idea to have one. That's because a PCP can get to know your health care needs — and help you better manage your health care.

Manage your health and your money — online

Use our website **www.aetna.com** or download our free mobile app to:

- Find a doctor
- View claims or your ID card
- Find definitions for terms you might not know, such as coinsurance or deductible
- Learn about programs to help you stay healthy
- Manage your health care spending
- Get your Aetna mail online instead of on paper and "go green"

Ask Ann, our virtual assistant, can also help. Just go to **www.aetna.com** and register on our Aetna Navigator website. It's secure and for members only!

We are here to help

Questions? Visit our website or you can call Member Services at the toll-free phone number on your ID card.

* If you have six to nine covered members, a second card is included listing those members' names. If your spouse or partner is covered under your plan, a duplicate set of ID cards is included in this mailing. For families with greater than nine covered members, additional cards will be sent in a separate mailing with those member's names along with a set for the covered spouse or partner.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates.

©2012 Aetna Inc.

a